COMMERX

Think Bigger.
Move Faster.
Win Together.

CUSTOMER NEWSLETTER | SEPTEMBER 2026

EVOLVE. w/ COMMERX

A new way to connect technology to what your business needs next.

AI should create value. Cybersecurity should lower exposure. Your platforms and services should make work easier. EVOLVE. is our strategic transformation program that delivers your business outcomes through technology solutions through *one* accountable Commerx team.

A NOTE FROM JOANNA E MUZZATTI / CEO

EVOLVE. is how we work



Welcome to The Commerx Confidence Engine, and thanks for being here. For 42 years, customers have trusted Commerx to help technology work for their businesses. That trust gives us a responsibility to change as their needs change. AI, cyber risk, aging platforms and scarce technical talent now demand decisions that cross traditional technology boundaries.

EVOLVE. is the new Commerx operating system. It guides where we focus, how our specialists and partners work together, how we measure service, and how we remain accountable long after implementation. This is a transformation of our company, not a marketing patch.

We will start with your business priorities and desired outcomes, connect the right capabilities and technology solutions, and keep listening, learning, and improving. I invite you to tell us where technology is helping you move forward and where it is holding you back. *Contact Joanna: joanna.muzzatti@commerx.ca*

I also invite you to visit our new evolving website Commerx.ca

At Commerx, we don't lead with products. We start with your business.

The COMMERX Confidence Engine

A continuous operating model, not a collection of services

Strategic Advice | Digital Foundation | Business Resilience | Business Acceleration | Continuous Improvement | Client Confidence

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A NOTE FROM MICHAEL G MUZZATTI | PRESIDENT AND GENERAL MANAGER

Six portfolios. One strategy.



Founded in 1984, Commerx has been serving up confidence through trust, expertise, and accountability. EVOLVE. sharpens that promise: start with the business outcome, then bring the right combination of capabilities, technology, and people to bear.



We advise, design, implement, operate, and continuously improve across the full technology lifecycle. Supported by an ecosystem that includes HPE, Aruba, Juniper, Microsoft, Arctic Wolf, Fortinet, DataStealth, and Palo Alto Networks, Commerx connects the right platforms, people, and work, to deliver the outcomes your business needs. *Contact Michael:* *michael.muzzatti@commerx.ca*

Turn a priority into a plan

Start small enough to act. Make the first step meaningful enough to create momentum.

AI & DATA PLATFORMS | HPE PRIVATE CLOUD AI

HPE

Make Private AI Practical

If an AI use case depends on sensitive data or control over where workloads run, a private platform deserves consideration. HPE Private Cloud AI combines pre-engineered infrastructure, NVIDIA-enabled capabilities and integrated data and application tools in a private-cloud operating model. An HPE-commissioned Principled Technologies analysis suggests this turnkey approach could simplify procurement, setup and ongoing management. The study used public information, rather than a hands-on deployment, so timing and economics need to be tested for your environment.

Commerx can define one valuable use case, review data and governance requirements, and assess whether private AI is the right architecture.

START AN AI READINESS CONVERSATION → Reply to this email and ask for the Commerx AI team.

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CYBERSECURITY | ARCTIC WOLF

Turn cyber risk into an operation

Cybersecurity requires an operation that can detect, investigate and respond continuously. Arctic Wolf combines managed detection and response, security operations expertise and AI-enabled workflows. Its model brings automation together with people in the loop and a concierge team that can tailor the security journey to your environment.

Commerx can review control gaps, coverage and response processes, then help sequence improvements that lower business risk and make progress visible to leadership.

ASSESS YOUR CYBER RESILIENCE → Reply to this email and request a posture review.

DATA SECURITY PLATFORM | DataStealth

Protect the data itself

Sensitive information moves through applications, databases, files, SaaS tools and AI workflows. DataStealth helps discover where that information lives, classify PII, PHI and payment data, and apply protection in transit and at rest. Its policy engine can tokenize, encrypt or mask selected fields so the data is useful where it belongs and less exposed where it does not. In suitable environments, the platform can be introduced without rewriting applications or installing agents.

Commerx can help identify your highest-risk data flows, then scope a focused proof of concept around one application, SaaS workflow or AI use case. That gives your team a practical way to test protection, application behaviour and governance before expanding the program.

EXPLORE YOUR DATA EXPOSURE → Reply to request a Data Protection Assessment.

ANNOUNCEMENT | Garth Reid joins Commerx



Chief Technology Officer

We are thrilled to welcome Garth Reid as Commerx's new Chief Technology Officer. Garth brings nearly four decades of experience spanning hands-on service, solution architecture data security platforms, and enterprise strategy. During more than 21 years with Hewlett-Packard Enterprise, he worked with some of Canada's largest organizations on infrastructure, cloud, storage and networking. He has also helped customers protect critical data and adopt Microsoft Copilot.

Garth will help connect Commerx's expertise to the outcomes our customers need: resilient platforms, stronger security, practical AI adoption and technology plans that turn into action. Please join us in welcoming him to Commerx. *Contact Garth: garth.reid@commerx.ca*

PLAN YOUR NEXT MOVE

Tell us the outcome you need: a safer environment, a more resilient platform, a better employee experience or a governed path to AI. Reply to this email or visit commerx.ca and we will identify a useful first step.